

**Care, Health and Wellbeing Overview and Scrutiny Committee  
Council Plan – 6 Month Update of Delivery and Performance 2017/18**

**5<sup>th</sup> December 2017**

Portfolio:	Care, Health and Wellbeing
Portfolio Member:	Adult Social Care - Cllr Michael McNestry Health and Wellbeing - Cllr Mary Foy
OSC Chair:	Cllr Stuart Green
Lead Officer:	Caroline O'Neill
Support Officer:	Alice Wiseman, Director of Public Health

## **1. Introduction**

1.1 This Committee undertakes scrutiny in relation to:

- Functions of the Council as a social services authority except those services provided to children and young people;
- The provision of health services in the Borough, including the function of the reviewing and scrutinising matters relating to the health services to adults as set out in the Health and Social care act 2001 and associated regulations;
- The provision of health services to children and young people in the borough;
- The health functions discharged by the Health and Wellbeing Board and the Director of Public Health under the Health and Social Care Act 2012 and the National Health Service Act 2006 (as amended) and any related enactment.

1.2 This report sets out the 6 month performance update for 2017/18 'assessment of delivery and performance' in line with the Performance Management Framework. The report provides an update on the performance against the remit of the Care, Health and Wellbeing Overview and Scrutiny Committee and the Council Plan 2015-2020 outcomes of Live Well Gateshead and Live Love Gateshead.

1.3 Section 4 of this report updates on key achievements in adult social care and public health over the last 6 months, while section 5 identifies key activities being undertaken in each service area in the next 6 months.

## **2.0 Recommendation:**

2.1 Members are asked to receive this report for information, and to identify any areas they feel they require more information about or require further scrutiny.

## **3.0 Performance Summary**

3.1 Of the 20 indicators monitored in this report, which are shown in their entirety in appendix 1, 11 have an updated position since the last report. The remaining 11 indicators will be updated during the course of the reporting period as the data becomes available.

- **Of the 11 updated indicators, performance trends are positive with 6 indicators showing an improvement**, including a reduction in excess weight for 4 to 5 year olds, improved rates of hospital admissions for alcohol related harm, an improved average number of days for delayed transfers of care from hospital, an increase in the number of older people rearing at home 91 days after a hospital discharge to a reablement service and a reduction in the number of repeat safeguarding enquiries.
- **4 of the 10 updated indicators have not improved.** The proportion of people who are dissatisfied with life, when asked as part of the annual population survey (ONS), has decreased since the last survey, however still remains better than the North East average. Excess weight levels amongst Year 6 children (10 to 11) have increased, as has the mortality rate from causes considered preventable. Mothers smoking status at time of delivery has increased on the previous year
- **One indicator has remained the same** - the proportion of BME carers assessed or reviewed by social services which has remained similar to the previous report (0.8%).

## 4.0 Achievements over the last 6 months

### Adult Social Care

#### *Enhancing Lives*

4.1 During April 2017 to 30 September 2017 we have:-

- Agreed that the post of Service Director for Health and Social Care Commissioning and Quality Assurance will become a joint post between Gateshead Council and Newcastle Gateshead CCG. The job role and governance arrangements for the post are being finalised through the accountable officers group.
- Developed a Bridging Service to support safe discharge from hospital for people who require long term packages of care. This has enable the Council to achieved better Delayed Transfer of Care levels and enabled people to return home rather than remaining in hospital or to go to other settings such as Residential Care.
- Implemented the framework for under 65 Learning Disabilities residential care. A new Contract with updated terms and conditions has been introduced and a new progressive model of support specification has been put in place. There is now a clear rate of payment for providers associated to the level of support
- Made further progress on planning permission work with Housing Growth team and Home Group for housing for people with a Learning Disability. There has been planning approval for 12 units in Deckham. The build date is currently set for Feb 2018. Building approval has also been granted for sites in Winlaton.
- Developed supported living accommodation for 3 young men using the Individual Service Funds model in Blaydon and are looking at a mix needs development to support the 'Building the Right Support plan'.
- Developed 3 new supported housing models which increase capacity and offer directed interventions in respect of mental health, independent living skills and substance misuse treatment.

- Completed extensive negotiations and re-settlement planning work with key partners following a decision taken by a local provider to withdraw a supported housing service for vulnerable offenders. All of the vulnerable clients that required ongoing support have been re-housed with appropriate assistance.
- Agreed to a joint approach through the Newcastle Gateshead CCG Executive Group around Home Care and a joint contract with Care Homes which will look to develop a new quality banding tool.
- Extended the current contract for Older Persons Residential and Nursing Care Homes for 2017/18 with a new contract for 2018/19 onwards to be developed once the CCG have completed their CHC costing exercise.
- Agreed the Fee models for 2017/18 for the Older Persons Residential and Nursing Homes in June 2017. Gateshead was the second authority in the region to do this and the relationship with the Care Home association is now very positive.
- Established new day service with Age UK with an increased capacity for service users suffering with dementia. There was no impact on the service users following the closure of previous services and we achieved a saving of £56k per annum as a result of this.
- Seen Southernwood Promoting Independence Centre receive an award for being in the 'Top 20 Care Home' list for the North East region by carehome.co.uk. From 36 reviews, Southernwood currently has a 9.7 out of 10 rating.
- Seen our Special Olympics Gateshead Tyne and Wear team having great success at the National Games in August 2017, with an amazing medal total of 52.

### **Quality of Life**

4.2 During April 2017 to 30 September 2017 we have:-

- Completed significant work as part of the Better Care Fund and Improved Better Care Fund monitoring processes, which has resulted in more accurate monitoring and reporting of delayed transfers of care. Resources were identified within the Improved Better Care Fund, to support and enhance hospital discharge processes. Since August 2017 a significant improvement in delays attributed to Adult Social Care has been reported.
- Developed the Commissioning Concerns process so that these are now being reported to the Quality Assurance sub group of the Safeguarding Adults Board.
- Secured through the GATES employment service paid work for 10 people with learning disabilities, with positions secured within employers such as Sage Gateshead, The Ark Children's play centre and INTU Metrocentre.
- Enabled 80% of the 847 individuals using the PRIME Enablement Service to attain their enablement goals.

### **Positive Lives**

4.3 During April 2017 to 30 September 2017 we have:-

- Completed the review of the Adult Social Care model, and held sessions with teams to feedback the outcome of the review. A slightly revised model has been agreed which will be implemented in November 2017.
- Successfully partnered with Think Ahead, a graduate scheme for mental health social work, and have a social work unit on site (commenced September 2017).

The Unit consists of a Consultant Social Worker, who was recruited from within our service, and four student social workers. They are embedded within the Mental Health Team, and feedback so far has been very positive.

- Seen a number of colleagues across Adult Social Care successfully shortlisted for regional and national care awards.
- Seen success at the Commonwealth Powerlifting Federation Championships, with a Special Olympics athlete winning a gold medal. Two other athletes played for Newcastle United's Down syndrome team in the Costa Blanca Cup.

## **Protecting Lives**

4.4 During April 2017 to 30 September 2017 we have:-

- Received a very positive commissioner visit to Eastwood Promoting Independence Centre, which in particular commended the integrated working across health and social care. The report stated "the visit was positive and staff demonstrated commitment and passion in delivering a bespoke service for intermediate care patients. The team was impressed with what they observed during the visit, especially the strong and passionate commitment to work together in order to provide the best care possible"
- Implemented a new Safeguarding Adults Quality Assurance Framework which facilitates scrutiny and challenge and will provide assurance to the Safeguarding Adults Board.
- Implemented the Flu Vaccination programme for Gateshead Council staff to increase uptake of flu vaccinations to protect vulnerable people.
- Completed 1379 Home Safety checks in partnership with Tyne and Wear Fire Rescue Service.

## **Health and Wellbeing Achievements (Public Health)**

### **Health and Wellbeing Strategy**

4.5 During April 2017 to 30 September 2017 we have:-

- Approved the Gateshead Better Care Fund Plan submission for the period 2017-19 by the Council, the Health & Wellbeing Board and by Newcastle Gateshead Clinical Commissioning Group and this was submitted to NHS England by the deadline of 11 September 2017.
- Developed the Forward Plan for the Health and Wellbeing Board for 2017/18 and this is currently being refreshed for the remainder of 2017/18.
- Endorsed a 'Year of Action' on Tobacco and Smoking at The Health & Wellbeing Board meeting in July 2017 to highlight the harms arising from tobacco and work that is underway with partners to counteract them. The purpose of the Year of Action is to maintain and raise the profile of the impact of tobacco in Gateshead and to galvanise action at all levels (i.e. community, organisational, sector-specific) to combat the harms from tobacco.
- Refreshed the Joint Strategic Needs Assessment which was considered and approved by the Health & Wellbeing Board (HWB) at its September 2017 meeting. The Board agreed to retain the existing strategic priorities relating to a Best Start in Life, Living Well for Longer, and Older People.

- Provided an update on the BME Needs Assessment was provided to the Health and Wellbeing Board (HWB) in July 2017, including an Action Plan based upon updated recommendations from the Health Needs Assessment.
- Had the HWB endorse the Homelessness and Multiple and Complex Needs Assessment at its June 2017 meeting and following this by The Gateshead Housing Company.
- Considered the contribution of the Voluntary Community Sector in improving health and wellbeing in Gateshead. A report on this issue was considered by the Health and Wellbeing Board at its July 2017 meeting.
- Developed a Neighbourhoods and Communities Model for Gateshead ('People, Communities and Care') which was considered and endorsed by the Health & Wellbeing Board at its meetings in April and June 2017. The Board also endorsed proposals to further explore the potential for integrating health and care services in Gateshead at its meeting in September 2017.

### ***Making Every Contact Count***

4.6 During April 2017 to 30 September 2017 we have:-

- Conducted consultation workshop sessions with the voluntary and community sector to agree the Making Every Contact Count (MECC) approach and further discussions also took place around the MECC grant process and how this would work practically in terms of monitoring and other support functions.
- Three MECC leads have been employed to develop the MECC approach in Gateshead including delivery of sessions on using the MECC approach in a range of community settings. They will also focus on key topic sessions on health and wellbeing in relation to alcohol, nutrition and physical activity, tobacco, and mental wellbeing. The sessions provided by these trainers will be free to access across all sectors and a targeted approach, focussing on those most in need, will be adopted.
- Appointed a Resources and Information Assistant post to support the delivery and implementation of MECC across Gateshead. Key achievements as part of the post include; a One You Social media account to promote lifestyle messages, services and campaigns and assisting in the development of resources and training materials for the roll out of the programme from November 2017 onwards.
- Established a Grant fund provide resources to support the uptake of the free training and other MECC related training in order to further develop the skills of staff in organisations across the Community and Voluntary Sector (VCS).
- Appointed to the Making Every Contact Count (Alcohol, Drugs and Tobacco) post, to increase very brief interventions and conversations in these areas.
- Recruited to posts to deliver training on smoking as part of the Making Every Contact Count programme.
- Recruited as part of the Making Every Contact Count (MECC) approach across Gateshead a worker with a focus on Mental Health and Wellbeing. This person has attended training in Connect 5, a national mental health awareness raising programme and is currently delivering this programme to staff employed by the Council.

## ***Substance Misuse (Including Alcohol)***

4.7 During April 2017 to 30 September 2017 we have:-

- Shared the findings of the Clinical Audit with key partners, stakeholders and strategic groups. A paper has been presented to Cabinet, Health and Wellbeing Board and to Care, Health and Wellbeing OSC to agree the next steps to implement the recommendations of the Audit.
- Used Public Health data as evidence in several licensing committee hearings in Gateshead Council.
- Developed a separate Drug and Alcohol Annual Intelligence Snapshot document, which will also provide the information for the Drug and Alcohol sections of the JSNA.
- Presented Gateshead's Alcohol of Licensing work at various events including an Institute of Licensing training event and Balance North East regional meetings.
- Supported Balance North East's Media Campaign's – "Can't see it", raising public awareness of the harm caused by alcohol, especially the links between alcohol and cancer.

## ***Reducing Smoking***

4.8 During April 2017 to 30 September 2017 we have:-

- Recruited a post to provide training and mentoring to providers of the Stop Smoking Service and NHS Health Checks along with work to re-establish a single point of access for the Stop Smoking Service following the decommissioning of Live Well Gateshead.
- Commenced a review of activity to minimise tobacco harms in Gateshead for Care Wellbeing and Learning Oversight and Scrutiny Committee.
- Worked closely with Northumberland Tyne and Wear (NTW) and Fresh to ensure that the training offer to NTW staff is clear.
- The QE is implementing software that will support recording a patient's smoking status and whether they have been referred to local services. DPH and Consultant in Public Health meeting with Chief Executive from the QE to discuss resource implications of further action on smoking.

## ***Sexual Health***

4.9 During April 2017 to 30 September 2017 we have:-

- Finalised the Sexual Health performance and quality frameworks and dashboards enabling data from multiple sources to be aggregated and evaluated by a single tool.
- Migrated the GP and Pharmacy contracting process onto online portals resulting in rapid contracting opportunities such as the staff flu vaccination programme from community pharmacies.
- Extended the Sexual Health contract.
- Expanded and targeted sign up of GP's and Community pharmacies providing sexual health and contraceptive services.



## ***Mental Health and Wellbeing***

4.10 During April 2017 to 30 September 2017 we have:-

- Developed a Suicide Prevention plan on the back of a piece of work comparing the Gateshead data against the three year rolling data at national level in line with the national guidance from Public Health England.
- Commissioned the comprehensive training programme on a range of mental health issues and delivery is ongoing. Training includes programmes around Mental Health First Aid, A life Worth Living, understanding Self-Harm, Understanding Eating Disorders and Mental Health Awareness for managers.

## ***NHS Health Checks Programme***

4.11 During April 2017 to 30 September 2017 we have:-

- Recruited a Health and Wellbeing Intervention Lead to provide mentoring, training and quality assurance for the Health Checks programme. The Lead has begun a programme of mentor visits along with reviewing and developing training around the Health Checks.
- Increased provision of NHS Health Checks from 3 pharmacies to 15 pharmacies.
- Explored the addition of a diabetes risk tool to the Gateshead Health Checks programme and agreed that this will be added in to align with the National Diabetes prevention programme.

## ***Healthy Weight***

4.12 During April 2017 to 30 September 2017 we have:-

- Commissioned a research project, to explore a whole system approach to engaging communities in efforts to address childhood obesity in an area with high levels of health inequalities. The study took place from September 2016-October 2017 and the interim findings are now available. This study can contribute to our understanding of the most effective ways to improve the health of disadvantaged communities, including children and young people's views.
- Began the process for development of a whole systems healthy weight strategy for Gateshead across the life course, which will seek support from the Health and Wellbeing Board and sign up from strategic partners to take the strategy forward.

## ***Better Health at Work Award***

4.13 During April 2017 to 30 September 2017 we have:-

- Established a new Public Health/commissioning lead for the Better Health at Work Award programme. Commissioning lead for regional support has confirmed TUC as provider and there is a Key Performance Indicator reporting structure in place.

## **5. Actions over the Next 6 Months**

- 5.1 The following have been prioritised as key actions over the next 6 months to support delivery against the shared outcome Live Well Gateshead – a healthy, inclusive and nurturing place for all.

## **Adult Social Care**

### ***Enhancing lives***

- 5.2 During October 17 to March 18:

- We will monitor the "Bridging Service", to further facilitate timely discharge from hospital, in line with the Department of Health's High Impact Change Model, and the Improved Better Care Fund.
- The Adult Social Care Provider domiciliary care team will work with newly appointed Healthcare Locality Managers to provide wrap around services to individual general practices within 5 locality wards.
- By February 2018, the Local Authority domiciliary care team will develop an options paper for the delivery of a joint health and social care urgent care / rapid response team.
- The joint Carers Review for Newcastle Gateshead CCG will be taken to Cabinet where approval will be sought to go to procurement. This will be the first piece of joint commissioning between Gateshead Council and Newcastle Gateshead CCG.
- We will complete the consultation and model for extra care support, however the tender is on hold until decision is formalised.
- Work will commence in October to upgrade telecare equipment from Housing Revenue Account capital programme at all identified sites by the end of the financial year.
- Phoenix Community Base will attend the North East Equality Awards in October 2017 as a finalist in the 'Groups who have made a difference' award category.
- 3 ASC Provider service teams (Blaydon Lodge, Rapid Response service and Shared Lives) and 9 individual employees have been made finalists at the North East Care Awards in November 2017.

### ***Quality of Life***

- 5.3 During October 17 to March 18 we will:

- Launch the Market Position Statement on 9th November at the inaugural Health and Social Care Conference "Working Together to Increase Choice and Improve Quality Conference"
- Facilitate transition of Direct Payment support service into Gateshead Council and support individuals to resolve any issues from previous provider. Work with safeguarding and the police to ensure that all identified cases of potential financial abuse are investigated.
- Create a training programme that will support Providers to develop their offer for care and support which will enable them to offer better choice and control in relation to the care and support they receive.
- Develop a new fee band quality framework for Older Peoples residential and nursing care homes.



- Carry out a Quality Assessment Framework on all adults' statutory social care services and produce a quality score for each service.
- Undertake work with Home Care providers to identify opportunities for innovative practice in order to meet the increasing demands on homecare services and difficulties with workforce.
- Work with our NHS colleagues in Gateshead, to develop the Gateshead Care Partnership
- We will consider if we are to be working towards the new accreditation for Tennent Services Authority or retaining the old.

### **Positive Lives**

5.4 During October 17 to March 18:

- It is hoped that a minimum of 2 Special Olympics Gateshead Tyne and Wear will be selected by Great Britain in January 2018, to represent their country at the 2019 Special Olympics World Championships in March 2019.
- In November 2017, GATES employment service will commence an internship programme within IKEA, Gateshead in which interns will be provided with a large amount of employment opportunities.
- We will work with clients and providers in our small Learning Disability care homes, to support the positive development of a model of independent living.

### **Protecting Lives**

5.5 During October 17 to March 18 we will:

- Develop the Trusted Assessor model, in line with the Department of Health's High Impact Change Model, and the Improved Better Care Fund.
- Improve our Deprivation of Liberty Safeguarding process, by utilising digital technology.
- Work with colleagues in the Safeguarding Adults Board to publish a Communication and Engagement Strategy to raise awareness and promote key messages about Safeguarding Adults with our adults at risk of abuse or neglect, stakeholders and the wider community.
- Monitor and evaluate the flu vaccination programme to determine increased uptake. Consider barriers to uptake and options for increasing uptake next year.

## **Health and Wellbeing (Public Health)**

### ***Health and Wellbeing Strategy***

5.6 During October 17 to March 18 we will:

- Report on Progress in implementing the Better Care Fund Plan for 2017/18.
- Refresh the Health and Wellbeing Board Forward Plan for the remainder of 2017/18.
- Secure approval to a refreshed Gateshead Pharmaceutical Needs Assessment for 2018.
- Progress the development of a Healthy Weight Whole System Strategy for Gateshead.
- Appoint a temporary worker to raise the awareness of cancer signs and symptoms.

### ***Making Every Contact Count***

5.7 During October 17 to March 18:

- The MECC programme will be further established and delivered across all sectors. This will be monitored and the effectiveness of programme delivery evaluated around how MECC is being embedded within Gateshead.
- We will provide 'train the trainer' training 'Have a Word' and Drugs Awareness via the Making Every Contact Count post to statutory and 3rd sector organisations to equip staff to 'start the conversation' with patients and clients.
- We will confirm and provide Making Every Contact Count offer to employers as part of the Better Health at work award.

### ***Substance Misuse (Including Alcohol)***

5.8 During October 17 to March 18 we will:

- Revise the Substance Misuse Action Plans in light of the recently published National Drug Strategy and Clinical Guidelines to ensure our local plans and actions reflect the national evidence base.
- Develop health harms maps for specific wards to inform licensing developments and decisions, as detailed in the Gateshead Statement of Licensing Policy.
- Commence a procurement exercise (including consultation) for a remodelled Drug and Alcohol Integrated treatment and recovery service in light of the findings and recommendations of the Clinical Audit.
- Explore the opportunities to further develop the work with veterans focusing on prevention, alcohol use and abuse and referral pathways into services.

### ***Reducing Smoking***

5.9 During October 17 to March 18 we will:

- Complete Equality Impact Assessment of stop smoking service.

- Develop and action communication/marketing plan around smoking and tobacco control to include 'Stoptober', the 'Keep it Out' campaign on illicit tobacco, and promotion of the stop smoking service.
- Review and expand membership and role of the Smoke-free Tobacco Control Alliance.
- Re-establish a single point of contact for the stop smoking service that will permit electronic referrals to be made by secondary care trusts, this is estimated to be ready to receive referrals by January 2018.

### **Sexual Health**

5.10 During October 17 to March 18 we will:

- Work with the Sexual health service provider to identify further cost savings for 2018/19.
- Introduce second drug for emergency hormonal contraception across community pharmacies
- Plan the procurement phase for the sexual health service
- Revise the specification and evaluate the key performance indicators to inform the new tender.

### **Mental Health and Wellbeing**

5.11 During October 17 to March 18:

- The Mental Health and Wellbeing Partnership is being reviewed and a focus for the work being agreed. This will be informed by the Public Mental Health Strategy and action Plan and the Suicide Prevention Action Plan.
- The Dual Needs strategy will be agreed and signed off and delivery of the action plan will be the focus of meeting discussions.
- Based on an audit of the 2017 suicide data to be completed at the start of October 2017 a report will be taken to the Mental Health Programme Board for discussion.

### **NHS Health Checks Programme**

5.12 During October 17 to March 18 we will:

- Deliver training and mentor visits to all NHS health check providers and standardise the Health Check results letters across all providers.

### **Healthy Weight**

5.13 During October 17 to March 18 we will:

- Work with Public Health England to take forward regional plans for an outdoor initiative agreed by Directors of Public Health as a follow on from the 'Everybody Active North East' work. The work will be focused on developing an 'outdoor app' aimed at children and families.
- Provide a report to go to Health and Wellbeing Board around the process of developing the whole systems health weight strategy.

- Develop a strategy group to oversee the healthy weight strategy and health needs assessment in order to inform the development of activity in this area.

#### ***Better Health at Work Award***

5.14 During October 17 to March 18 we will:

- Support new and existing award recipients to prepare and submit portfolios for assessment.
- Revise local marketing and engagement plan to promote uptake and completion of the award.

## Section 2: Delivery of the Council Plan 2015-2020

**Table 1: Strategic Outcome Indicators Summary of Performance, Public Health – Alice Wiseman**

Indicator	Objective	Target Type	Target 2020 17/18		Most Recent Performance	Direction of Travel	Comments and Actions
<b>LL4</b> – Decrease the Percentage of People who are Dissatisfied with Life	Strategic	2020 Tracker	4.8%	-	4.9% (2016/17)	<b>Declined</b>	<ul style="list-style-type: none"> <li>Gateshead is currently better than the North East average but is higher than the England average</li> <li>Data is from Annual Population Survey (APS); Office for National Statistics (ONS).</li> </ul>
<b>LW2</b> – Prevention of ill health: % of mothers smoking at time of delivery	Strategic	2020 Tracker	9.9%	-	14.5% (2016/17)	<b>Declined</b>	<ul style="list-style-type: none"> <li>Gateshead is currently significantly higher than the England average but is not significantly different to the North East average.</li> <li>A major programme to embed NICE guidance to help midwives raise the issue and refer women to stop smoking services through the babyClear initiative has doubled quitting rates and received national acclaim.</li> <li>Work is currently underway to re-establish a referral pathway for midwives to refer women to local stop smoking services.</li> <li>While these improvements are significant, they have been hard won. The babyClear model isn't consistently applied and will require continued 'servicing' to maintain progress.</li> </ul>
<b>LW4a</b> - Reduce Excess weight 4-5 year olds - excess weight =obese/overweight	Strategic	2020 Tracker	18.1%	-	22.0% (2016/17)	<b>Improved</b>	<ul style="list-style-type: none"> <li>Gateshead has the lowest prevalence of excess weight amongst reception children since 2012/13.</li> <li>A research project was commissioned to explore engaging communities to address childhood obesity in areas with high levels of health inequalities. Provisional findings are now available.</li> <li>Work with Public Health England and Newcastle University's Open Lab is taking place to progress regional plans for an outdoor initiative focusing on a "Outdoor App" to allow Children &amp; families to find out more about and access to green spaces, parks and cycling/walking routes in local areas</li> </ul>

Indicator	Objective	Target Type	Target		Most Recent Performance	Direction of Travel	Comments and Actions
			2020	17/18			
<b>LW4b</b> - Reduce excess weight 10-11 yr. olds (excess weight =Obese/overweight)	Strategic	2020 Tracker	25%	-	37.9% (2015/16)	Declined	<ul style="list-style-type: none"> <li>Excess weight levels amongst Year 6 children have increased from 37.9% in 15/16 to 38.5% in 16/17</li> <li>Highest level of excess weight in year 6 since 2009/10 and joint highest level overall.</li> <li>Please reference LW4a for actions</li> </ul>
<b>LW13</b> – Stabilise the Rate of Hospital Admissions per 100,000 for Alcohol Related Harm (Narrow)	Strategic	2020 Tracker	789 per 100,000	-	989 per 100,000 (2016/17 provisional)	Improved	<ul style="list-style-type: none"> <li>Data is provisional for 2016/17</li> <li>Gateshead is significantly higher than the North East and the England rate.</li> <li>Second highest rate of all 152 upper tier LA's.</li> </ul>
<b>LW15</b> – Gap in the employment rate between those with a learning disability and the overall employment rate	Strategic	2020 Tracker	58.6% points	-	62.9% points (2015/16)	Improved	<ul style="list-style-type: none"> <li>No change since last report</li> </ul>
<b>LW16:</b> Hospital admissions for self-harm rate per100,000 (aged 10-24 years)	Equality	2020 Tracker	Reduce	Reduce	544.9 per 100,000 (2015/16)	NA	<ul style="list-style-type: none"> <li>No change since last report, latest data not available until March 2018</li> <li>Gateshead has the 2nd highest rate of admissions per 100,000 for those aged 10-24 for self-harm in the North East</li> </ul>
<b>LW17</b> – Gap in the employment rate for those in contact with secondary mental health services and the overall employment rate	Strategic	2020 Tracker	59.4% points	-	69.2 %points (2015/16)	NA	<ul style="list-style-type: none"> <li>No change since last report</li> </ul>
<b>LW18</b> – Excess under 75 mortality rate in adults with serious mental illness ( <i>indirectly standardised ratio</i> )	Strategic	2020 Tracker	351.8	-	397.3	NA	<ul style="list-style-type: none"> <li>No change since last report</li> </ul>
<b>LW19:</b> Reduce Mortality from Causes Considered Preventable	Strategic	2020 Tracker	182.7 per 100,000	-	239.1 per 100,000 (2014-16)	Declined	<ul style="list-style-type: none"> <li>Gateshead is currently significantly higher than the England average, but is not significantly different to the North east average.</li> <li>Gateshead has the 4<sup>th</sup> highest rate of the 12 North East LA's</li> </ul>
<b>LW20</b> - Healthy Life Expectancy at Birth (Male)	Strategic	2020 Tracker	63.7 years	-	57.0 years (2013-15)	NA	<ul style="list-style-type: none"> <li>No change since last report, next update available November 2017</li> </ul>



Indicator	Objective	Target Type	Target		Most Recent Performance	Direction of Travel	Comments and Actions
			2020	17/18			
<b>LW21</b> - Healthy Life Expectancy at Birth (Female)	Strategic	2020 Tracker	64.0 years	-	59.1 years (2013-15)	NA	• No change since last report, next update available November 2017
<b>LW22</b> – Gap in Life Expectancy at Birth between each local authority and England as a whole (Male)	Strategic	2020 Tracker	-1.2 years		-1.8 years (2013-15)	NA	• No change since last report, next update available November 2017
<b>LW23</b> – Gap in Life Expectancy at Birth between each local authority and England as a whole (Female)	Strategic	2020 Tracker	-1.2 years		-1.5 years (2013-15)	NA	• No change since last report, next update available November 2017
<b>LW24(a)</b> – Health Inequalities – Reduce the inequalities in Life Expectancy across Gateshead (Male)	Strategic	2020 Tracker	8.2 years	-	9.9 years (2013-15)	NA	• No change since last report, next update available November 2017
<b>LW24(b)</b> – Health Inequalities – Reduce the inequalities in Life Expectancy across Gateshead (Female)	Strategic	2020 Tracker	7.3 years	-	8.7 years (2013-15)	NA	• No change since last report, next update available November 2017

**Table 2: Strategic Outcome Indicators Summary of Performance, Adult Social Care – Steph Downey**

Indicator	Objective	Target Type	Target		Most Recent Performance	Direction of Travel	Comments and Actions
			2020	17/18			
<b>LW10</b> – Delayed Transfers of care from Hospital in days per 100,000 population	Strategic	2020 Tracker	165.0	229.98	262.34 per 100,000 (Apr–Aug 17)	NA	<ul style="list-style-type: none"> <li>This method of collection has changed and a new methodology is now in place (see below).</li> </ul>
<b>NEW Definition</b> Delayed Transfers of care from hospital, average days per day, per 100,000 population	-	-	-	8.6 per 100,000	7.13 per 100,000 population aged 18+ (Apr to Aug 17)	Improved	<ul style="list-style-type: none"> <li>The Government mandate to achieve a 3.5% rate of delayed transfer beds by September has meant a change in the reporting methodology of this indicator.</li> <li>This means the previous method (LW10) has been replaced with a new definition – average number of days per day, per 100k</li> </ul>
<b>LW11</b> – Helping Older People to live independently – the proportion of older people 65+ still at home 91 days after hospital discharge to a reablement service	Strategic	2020 Tracker	87.5%	85.6%	85.1%	Improved	<ul style="list-style-type: none"> <li>This value is based on 6 months data, those discharged from hospital into reablement services between January and June 2017.</li> <li>297 out of 349 people remained at home 91 days after discharge into a reablement service. This is an improvement on the same time last year (79.2%) and the 16/17 year end position (80.8%)</li> <li>The North East average for 16/17 is 85.4% and the England average is 82.5%</li> </ul>
<b>LW12</b> – Repeat Adult Safeguarding Enquiries	Strategic	To be agreed	To be agreed	To be agreed	18.75% (Apr–Sep 17)	Improved	<ul style="list-style-type: none"> <li>During April to September 2017 there were 33 people who had a previous enquiry within 12 months of the latest enquiry, from a possible 176 people.</li> <li>This is a reduction in repeat enquires compared to the same time last year (35.4%) which has demonstrated the improvement made to referral mechanisms.</li> </ul>
<b>LW14(b)</b> – Support for Carers in BME Communities	Strategic	2020 Tracker	2.0%	-	0.7%	No change	<ul style="list-style-type: none"> <li>7 BME Carers out of a total of 1044 have been assessed, reviewed or were known to social services during April to September 2017.</li> <li>This has decreased slightly compared to the number reported at the same point in 2016 (9).</li> <li>Performance is lower than the 2019/20 target of 2.0%</li> </ul>